



BILLING CODE: 3410-30-P

UNITED STATES DEPARTMENT OF AGRICULTURE

Food and Nutrition Service

Agency Information Collection Activities: Proposed Collection; Comment Request—

Third National Survey of WIC Participants (NSWP-III)

AGENCY: Food and Nutrition Service (FNS), United States Department of Agriculture (USDA)

ACTION: Notice and request for comments

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, this notice invites the general public and other public agencies to comment on this proposed information collection.

This collection is a new collection to conduct the Third National Survey of WIC Participants (NSWP-III).

DATES: Written comments must be received on or before [Insert date 60 days after date of publication in the Federal Register].

ADDRESSES: Comments are invited on the following topics: (a) whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions that were used; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on those who are to respond, including use of appropriate automated, electronic,

mechanical, or other technological collection techniques, and/or other forms of information technology.

Comments may be sent to: Anthony Panzera, Food and Nutrition Service, U.S. Department of Agriculture, 3101 Park Center Drive, Room 1014, Alexandria, VA 22302. Comments may also be submitted via fax to the attention of Anthony Panzera at 703-305-2576, or via email to Anthony.Panzera@fns.usda.gov. Comments will also be accepted through the Federal eRulemaking Portal. Go to <http://www.regulations.gov> and follow the online instructions for submitting comments electronically.

All responses to this notice will be summarized and included in the request for Office of Management and Budget approval. All comments will be a matter of public record.

FOR FURTHER INFORMATION, CONTACT: Requests for additional information or copies of this information collection should be directed to Anthony Panzera at Anthony.Panzera@fns.usda.gov.

SUPPLEMENTARY INFORMATION:

Title: Third National Survey of WIC Participants (NSWP-III)

Form Number: N/A

OMB Number: Not yet assigned

Expiration Date: Not yet determined

Type of Request: New collection

Abstract: The Third National Survey of WIC Participants (NSWP-III) is designed to provide nationally representative estimates of improper payments in the WIC program arising from errors in the certification or denial of WIC applicants, to investigate potential State and local agency characteristics that may correlate with these errors, and to assess WIC participants' reasons for

satisfaction or dissatisfaction with the program. The NSWP-III builds on three previous studies and reports spanning several decades.

To accomplish study objectives, the following data collections are planned: (1) a Certification Survey with up to 2,000 recently certified WIC participants; (2) a Denied Applicant Survey with up to 240 WIC applicants who did not qualify for the program; (3) a Program Experiences Survey with up to 2,500 current WIC program participants; (4) a Former Participant Case Study with 520 inactive WIC program participants who have stopped redeeming WIC benefits; (5) a State Agency Survey with 90 agencies, including 50 States and the District of Columbia, the 34 Indian Tribal Organizations (ITOs), and 5 U.S. Territories; (6) and a Local WIC Agency Survey with 1,500 local WIC agency directors.

In addition, NSWP-III will pilot a new methodology for the future annual estimates of improper payments in the WIC program. Under this approach, the data collection instruments and recruiting materials, developed for the 2017 Certification Survey and Denied Applicants Survey, will be fielded in 2018 and 2019 by replacing one of 10 “panels” from the 2017 sample with newly selected WIC participants (180 per year) and denied applicants (24 per year); these data will be pooled with the extant 2017 data from the remaining (non-replaced) panels to update the estimates of improper payments in each year. Data collection activities in these 2 years will include recruiting recently certified WIC participants to complete the Certification Survey and denied WIC applicants to complete the Denied Applicant Survey.

Affected Public: This study includes two respondent groups: (1) State, Local, and Tribal Government (State WIC agency directors and local WIC agency directors); and (2) Individuals or Households (current WIC program participants, denied applicants, and former WIC participants).

Estimated Number of Respondents: The total estimated number of respondents is 7,008. This figure includes 4,745 respondents and 2,263 non-respondents. This study will include six data collection activities.

The initial sample for the State Agency Survey will consist of 90 State WIC agency directors. Assuming that 100 percent respond to the web-based survey, the resulting respondent sample will include approximately 90 State WIC agency directors.

Local WIC agency directors will also complete a web-based survey, the Local WIC Agency Survey. The initial sample will include 1,500 local WIC agency directors and, assuming an 80 percent response rate, the final sample will result in 1,200 local WIC agency directors.

The initial sample size for the Certification Survey is 2,000 current WIC program participants. A portion of the current WIC program participants in the sample unit may complete up to two surveys, the Certification Survey and the Program Experiences Survey. A sample of 1,000 current WIC program participants, a subset of the sample of 2,000 WIC program participants, will be recruited to complete both the Certification Survey and the Program Experiences Survey interviews in person during the same visit. Assuming an 80 percent response rate for each survey, a total of 1,600 current WIC program participants will complete Certification Surveys, and 800 will also complete the Program Experiences Survey.

An additional sample for the Program Experiences Survey will be administered the questionnaire by telephone or in person during a follow-up home visit. The initial sample size is 1,500 current WIC program participants, and assuming an 80 percent response rate, the final sample will include 1,200 current program participants (750 by telephone and 450 in person).

The Denied Applicant Survey, administered in person, will include an initial sample of 240 recently denied WIC program applicants. Assuming an 80 percent response rate, the final sample will be 192 recently denied WIC program applicants.

This study includes a Former WIC Participant Case Study with an initial sample of 520 former WIC program participants. As a qualitative case study with people who are no longer participating in the program, the expected response rate is 30 percent. This response rate will result in 156 respondents who will be asked screening questions. Assuming 20 percent are screened out, the final screened sample will be 125 former participants.

The Alternative Methodology Pilot Studies will take place in 2018 and 2019. The initial sample size for each is estimated to be 186 current WIC program participants for the Certification Survey sample and 24 recently denied WIC program applicants for the Denied Applicant Survey sample. Assuming an 80 percent response rate for each sample, the resulting respondent sample will include approximately 150 current WIC program participants and 19 recently denied WIC program applicants for each year.

Estimated Frequency of Responses per Respondent: FNS estimates that the frequency of responses per respondent will average 5.92 responses per respondent (including respondents and non-respondents) across the entire collection. State agency directors, local WIC agency directors, denied applicants, and former WIC participants will provide a one-time response during their respective survey or interview. A portion of the current WIC participants will be invited to complete two surveys, although most will provide responses on only one survey. Each respondent type may be contacted several times by telephone, mail, email, and home visits to encourage participation and, when appropriate, to remind the respondent of the importance of their contribution to this study.

Estimated Total Annual Responses: The total number of responses (including respondents and non-respondents) expected across all respondent categories is 41,504.

Estimated Time per Response: The estimated time will vary depending on the respondent category and will range from 1.2 minutes (0.02 hours) to 66 minutes (1.1 hours). The following table outlines the estimated total annual burden for each type of respondent. Across all study respondents and non-respondents, the average estimated time per response is 0.10 hours.

Estimated Total Annual Burden Hours on Respondents: 3,898.05 hours (see Table 1: Burden Estimate for Respondents and Non-Respondents for estimated total annual burden hours by type of respondent)

2016_____

Audrey Rowe
Administrator
Food and Nutrition Service

August 31,

Date

Table 1: Burden Estimate for Respondents and Non-Respondents

Respondent Category	Respondent Type	Instrument	Appendix ID	Total Sample Size	Respondents					Non-Respondents					Grand Total Burden Estimate (Hours)	
					Estimated Number of Respondents	Frequency of Response	Total Annual Responses	Average Time Per Response (Hours)	Total Annual Burden Estimate (Hours)	Estimated Number of Non-Responses	Frequency of Non-Response	Total Annual Non-Responses	Average Time Per Non-Response (Hours)	Total Annual Burden Estimate (Hours)		
State, Local, and Tribal Government																
State, Local, and Tribal Government	State WIC Agency Directors	Census of State Agencies Survey-Web	B1	90	90	1	90	1.10	99.00	0	0	0	0.00	0.0	99.00	
		Letter to State Agencies	A2	90	90	1	90	0.02	1.80	0	0	0	0.00	0.0	1.80	
		Study Description for State and Local WIC Agencies	A3	90	90	1	90	0.02	1.80	0	0	0	0.00	0.0	1.80	
		NSWP-III Extant State Agency Data Overview	A4	23	23	1	23	0.02	0.46	0	0	0	0.00	0.0	0.46	
		State Agency Survey Invitation Email	A5a	90	34	1	34	0.05	1.71	56	1	56	0.02	1.1	2.81	
		State Agency Survey Invitation Letter with Instrument	A5b	90	56	1	56	0.07	3.91	34	1	34	0.02	0.7	4.61	
		State Agency Survey Reminder Email, 1	A5c	56	21	1	21	0.05	1.06	35	1	35	0.02	0.7	1.77	
		State Agency Survey Reminder Email, 2		35	13	1	13	0.05	0.66	21	1	21	0.02	0.4	1.07	
		State Agency Survey Reminder Email, 3		21	8	1	8	0.05	0.41	13	1	13	0.02	0.3	0.65	
		State Agency Survey Reminder Email, 4		13	5	1	5	0.05	0.25	8	1	8	0.02	0.2	0.41	
		State Agency Survey Reminder Email, 5		8	3	1	3	0.05	0.16	5	1	5	0.02	0.1	0.26	
		State Agency Survey Reminder Email, 6		5	2	1	2	0.05	0.10	3	1	3	0.02	0.1	0.16	
		State Agency Survey Reminder Email, 7		3	3	1	3	0.05	0.16	0	0	0	0.02	0.0	0.16	
		State Agency Survey Reminder Phone Script, Call 1	A6	56	25	1	25	0.08	2.01	31	1	31	0.02	0.6	2.61	
		State Agency Survey Reminder Phone Script, Call 2		31	14	1	14	0.08	1.10	17	0	0	0.00	0.0	1.17	
		State Agency Survey Reminder Phone Script, Call 3		17	8	1	8	0.08	0.61	9	0	0	0.00	0.0	0.69	
		State Agency Survey Reminder Phone Script, Call 4		9	4	1	4	0.08	0.33	5	1	5	0.02	0.1	0.44	
		State Agency Survey Reminder Phone Script, Call 5		5	2	1	2	0.08	0.18	3	0	0	0.00	0.0	0.18	
		State Agency Survey Reminder Phone Script, Call 6		3	1	1	1	0.08	0.10	2	0	0	0.00	0.0	0.10	
		State Agency Survey Reminder Phone Script, Call 7		2	2	1	2	0.05	0.08	0	0	0	0.02	0.0	0.08	
		State Agency Survey Thank You Letter	C1	90	90	1	90	0.02	1.80	0	0	0	0.00	0.0	1.80	
		Local WIC Agency Directors	Local WIC Agency Survey - Web	B2	1500	1200	1	1200	0.67	800.00	300	0	0	0.00	0.0	800.00
			Local WIC Agency Survey Invitation Email	A7a	1500	525	1	525	0.05	26.25	975	1	975	0.02	19.5	45.75
			Local WIC Agency Survey Invitation Letter with Instrument	A7b	1500	675	1	675	0.07	47.25	825	1	825	0.02	16.5	63.75
			Local WIC Agency Survey Reminder Email, 1	A7c	975	146	1	146	0.05	7.31	828	1	828	0.02	16.6	23.91
			Local WIC Agency Survey Reminder Email, 2		828	152	1	152	0.05	7.62	676	1	676	0.02	13.5	21.18
			Local WIC Agency Survey Reminder Email, 3		676	124	1	124	0.05	6.22	551	1	551	0.02	11.0	17.73
			Local WIC Agency Survey Reminder Email, 4		551	102	1	102	0.05	5.08	450	1	450	0.02	9.0	14.08
	Local WIC Agency Survey Reminder Email, 5		450		83	1	83	0.05	4.14	367	1	367	0.02	7.3	11.44	
	Local WIC Agency Survey Reminder Email, 6		367		68	1	68	0.05	3.38	299	1	299	0.02	6.0	9.38	
	Local WIC Agency Survey Reminder Email, 7		299		55	1	55	0.05	2.76	244	1	244	0.02	4.9	7.66	
	Local WIC Agency Survey Reminder Phone Script, Call 1		A8	825	152	1	152	0.08	12.14	673	1	673	0.02	13.5	25.63	
	Local WIC Agency Survey Reminder Phone Script, Call 2			673	123	1	123	0.08	9.86	550	0	0	0.00	0.0	9.86	
	Local WIC Agency Survey Reminder Phone Script, Call 3			550	101	1	101	0.08	8.05	449	0	0	0.00	0.0	8.05	
	Local WIC Agency Survey Reminder Phone Script, Call 4			449	82	1	82	0.08	6.58	367	1	367	0.02	7.3	13.93	
	Local WIC Agency Survey Reminder Phone Script, Call 5			367	67	1	67	0.08	5.37	300	0	0	0.00	0.0	5.37	
	Local WIC Agency Survey Reminder Phone Script, Call 6			300	55	1	55	0.08	4.39	245	0	0	0.00	0.0	4.39	
	Local WIC Agency Survey Reminder Phone Script, Call 7			245	45	1	45	0.08	3.59	200	1	200	0.02	4.0	7.59	
	Local WIC Agency Survey Thank You Letter		C2	1200	1200	1	1200	0.02	24.00	0	0	0	0.00	0.0	24.00	
	Subtotal of State, Local, and Tribal Government				1290	4	5539	0.20	1101.67	300	22	6667	0.02	133.35	1235	
Individuals or Households																
Individuals or Households	Current WIC Program Participants	Certification Survey- In Person	B3a, B3b	2000	1600	1	1600	0.50	800.00	400	0	0	0.00	0.00	800.00	
		Certification Survey Invitation Phone Script, Call 1	A10a	2000	362	1	362	0.08	28.94	1638	1	1638	0.02	32.76	61.70	
		Certification Survey Invitation Phone Script, Call 2		1638	296	1	296	0.08	23.71	1343	0	0	0.00	0.00	23.71	
		Certification Survey Invitation Phone Script, Call 3		1343	243	1	243	0.08	19.43	1100	0	0	0.00	0.00	19.43	
		Certification Survey Invitation Phone Script, Call 4		1100	101	1	101	0.08	8.05	999	1	999	0.02	19.99	28.04	
		Certification Survey Invitation Phone Script, Call 5		999	91	1	91	0.08	7.32	908	0	0	0.00	0.00	7.32	
		Certification Survey Invitation Phone Script, Call 6		908	83	1	83	0.08	6.65	825	0	0	0.00	0.00	6.65	
		Certification Survey Invitation Phone Script, Call 7		825	125	1	125	0.08	9.96	700	1	700	0.02	14.01	23.97	
		Certification Survey In-Person Invitation Script, Door Knock 1	A10b	700	300	1	300	0.02	6.01	400	0	0	0.00	0.00	6.01	
		Text Message Reminder for Scheduled Certification Survey	A10c	1600	880	1	880	0.02	17.60	720	0	0	0.00	0.00	17.60	
		Phone Reminder for Scheduled Certification Survey		720	360	1	800	0.08	28.80	360	1	360	0.02	7.20	36.00	
		Certification Survey Information Letter from State Agencies	A9	2000	1600	1	1600	0.02	32.00	400	1	400	0.02	8.00	40.00	
		Participant Consent Form Phone Script	C3	1600	1600	1	1600	0.10	160.00	0	0	0	0.00	0.00	160.00	
		Program Experiences Survey (after Certification Survey)-In Person	B5a, B5b	1000	800	1	800	0.52	416.00	200.00	1	200	0.02	4.00	420.00	

Respondent Category	Respondent Type	Instrument	Appendix ID	Total Sample Size	Respondents					Non-Respondents					Estimated Burden Estimate (Hours)
					Estimated Number of Respondents	Frequency of Response	Total Annual Responses	Average Time Per Response (Hours)	Total Annual Burden Estimate (Hours)	Estimated Number of Non-Respondents	Frequency of Non-Response	Total Annual Non-Responses	Average Time Per Non-Response (Hours)	Total Annual Burden Estimate (Hours)	
Individuals or Households	Current WIC Program Participants	Program Experiences Survey - Telephone	B5a, B5b	1500	750	1	750	0.50	375.00	750	0	0	0.00	0.00	
		Program Experiences Survey Invitation Phone Script, Call 1	A13	1500	338	1	338	0.08	27.00	1163	1	1163	0.02	23.25	
		Program Experiences Survey Invitation Phone Script, Call 2		1163	174	1	174	0.08	13.95	988	0	0	0.00	0.00	
		Program Experiences Survey Invitation Phone Script, Call 3		988	111	1	111	0.08	8.85	877	0	0	0.00	0.00	
		Program Experiences Survey Invitation Phone Script, Call 4		877	44	1	44	0.08	3.51	834	1	834	0.02	16.67	
		Program Experiences Survey Invitation Phone Script, Call 5		834	35	1	35	0.08	2.79	799	0	0	0.00	0.00	
		Program Experiences Survey Invitation Phone Script, Call 6		799	25	1	25	0.08	2.00	774	0	0	0.00	0.00	
		Program Experiences Survey Invitation Phone Script, Call 7		774	14	1	14	0.08	1.11	760	1	760	0.02	15.19	
		Program Experiences Survey Invitation Phone Script, Call 8		760	10	1	10	0.08	0.80	750	0	0	0.00	0.00	
		Program Experiences Survey Invitation Letter	A15a	0	0	1	0	0.03	0.00	0	1	0	0.02	0.00	
		Program Experiences Survey Invitation Email	A15b	975	10	1	10	0.03	0.29	965	1	965	0.02	19.31	
		Participant Consent Form Phone Script	C4	750	750	1	750	0.10	75.00	0	0	0	0.00	0.00	
		Program Experiences Survey Thank You Letter and Gift Card	C5	750	750	1	750	0.02	15.00	0	0	0	0.00	0.00	
		Program Experiences Survey- In Person	B5a, B5b	750	450	1	450	0.50	225.00	300	0	0	0.00	0.00	
		Program Experiences Survey Invitation In-Person Script, Door Knock 1	A14	750	450	1	450	0.08	36.00	300	0	0	0.00	0.00	
		Program Experiences Survey Postcard	A15b	750	34	1	34	0.02	0.68	716	1	716	0.02	14.33	
		Participant Brochure	A16	750	450	1	450	0.02	9.00	300	0	0	0.00	0.00	
		Participant Consent Form	C6	450	450	1	450	0.10	45.00	0	0	0	0.00	0	
	Recently Denied WIC Program Applicants	Denied Applicant Survey- In Person	B4a, B4b	240	192	1	192	0.58	112.00	48	0	0	0.00	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 1	A12a	240	28	1	28	0.08	2.26	212	1	212	0.02	4.24	
		Denied Applicant Survey Invitation Phone Script, Call 2		212	25	1	25	0.08	1.99	187	0	0	0.00	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 3		187	22	1	22	0.08	1.76	165	0	0	0.00	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 4		165	7	1	7	0.08	0.59	157	1	157	0.02	3.15	
		Denied Applicant Survey Invitation Phone Script, Call 5		157	6	1	6	0.08	0.50	151	0	0	0.00	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 6		151	6	1	6	0.08	0.48	145	0	0	0.00	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 7		145	5	1	5	0.08	0.43	140	1	140	0.02	2.80	
		Denied Applicant Survey In-Person Invitation, Door Knock 1	A12b	140	82	1	82	0.08	6.54	58	0	0	0.00	0.00	
		Denied Applicant Survey In-Person Invitation, Door Knock 2		58	11	1	11	0.08	0.88	47	0	0	0.00	0.00	
		Text Message Reminder for Scheduled Denied Applicant Survey	A12c	192	106	1	106	0.02	2.11	86	1	86	0.00	0.00	
		Phone Reminder for Scheduled Denied Applicant Survey		86	43	1	43	0.08	3.46	43	1	43	0.02	0.86	
		Denied Applicant Survey Information Letter from State Agencies	A11	240	192	1	192	0.02	3.84	48	1	48	0.02	0.96	
		Participant Consent Form	C7	192	192	1	192	0.10	19.20	0	0	0	0.00	0.00	
	Former WIC Program Participants	Former WIC Participant Interview Guide-telephone	B6	520	125	1	125	0.67	83.33	395	0	0	0.00	0.00	
		Former WIC Participant Survey Invitation Phone Script, Call 1	A17	520	65	1	65	0.08	5.20	455	1	455	0.02	9.10	
		Former WIC Participant Survey Invitation Phone Script, Call 2		455	34	1	34	0.08	2.73	421	1	421	0.02	8.42	
		Former WIC Participant Survey Invitation Phone Script, Call 3		421	16	1	16	0.08	1.28	405	1	405	0.02	8.10	
		Former WIC Participant Survey Invitation Phone Script, Call 4		405	6	1	6	0.08	0.49	399	1	399	0.02	7.98	
		Former WIC Participant Survey Invitation Phone Script, Call 5		399	4	1	4	0.08	0.32	395	1	395	0.02	7.90	
		Participant Consent Form Phone Script	C8	125	125	1	125	0.10	12.50	0	0	0	0.00	0.00	
		Former WIC Participant Survey Thank You Letter and Gift Card	C9	125	125	1	125	0.02	2.50	0	0	0	0.00	0.00	

Respondent Category	Respondent Type	Instrument	Appendix ID	Total Sample Size	Respondents					Non-Respondents				
					Estimated Number of Respondents	Frequency of Response	Total Annual Responses	Average Time Per Response (Hours)	Total Annual Burden Estimate (Hours)	Estimated Number of Non-Respondents	Frequency of Non-Response	Total Annual Non-Responses	Average Time Per Non-Response (Hours)	
Individuals or Households	Alternative Methodology Pilot Study 2018	Certification Survey - In Person	B3a, B3b	180	150	1	150	0.50	75.00	30	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 1	A10a	180	36	1	36	0.08	2.88	144	1	144	0.02	
		Certification Survey Invitation Phone Script, Call 2		144	29	1	29	0.08	2.30	115	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 3		115	23	1	23	0.08	1.84	92	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 4		92	18	1	18	0.08	1.47	74	1	74	0.02	
		Certification Survey Invitation Phone Script, Call 5		74	9	1	9	0.08	0.71	65	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 6		65	6	1	6	0.08	0.52	58	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 7		58	6	1	6	0.08	0.47	52	1	52	0.02	
		Certification Survey In-Person Invitation Script, Door Knock 1	A10b	52	23	1	23	0.02	0.45	30	0	0	0.00	
		Text Message Reminder for Scheduled Certification Survey	A10c	180	99	1	800	0.02	1.98	81	0	0	0.00	
		Phone Reminder for Scheduled Certification Survey		180	90	1	800	0.08	7.20	90	1	90	0.02	
		Certification Survey Information Letter from State Agencies	A9	180	150	1	150	0.02	3.00	30	1	30	0.02	
		Participant Consent Form Phone Script	C3	150	150	1	150	0.10	15.00	0	0	0	0.00	
		Denied Applicant Survey - In Person	B4a, B4b	24	19	1	19	0.58	11.08	5	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 1	A12a	24	3	1	3	0.08	0.23	21	1	21	0.02	
		Denied Applicant Survey Invitation Phone Script, Call 2		21	2	1	2	0.08	0.20	19	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 3		19	2	1	2	0.08	0.18	16	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 4		16	1	1	1	0.08	0.06	16	1	16	0.02	
		Denied Applicant Survey Invitation Phone Script, Call 5		16	1	1	1	0.08	0.05	15	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 6		15	1	1	1	0.08	0.05	15	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 7		15	1	1	1	0.08	0.04	14	1	14	0.02	
		Denied Applicant Survey In-Person Invitation, Door Knock 1	A12b	14	8	1	8	0.08	0.65	6	0	0	0.00	
		Denied Applicant Survey In-Person Invitation, Door Knock 2		6	1	1	1	0.08	0.09	5	0	0	0.00	
		Text Message Reminder for Scheduled Denied Applicant Survey	A12c	24	13	1	13	0.02	0.26	11	1	11	0.00	
		Phone Reminder for Scheduled Denied Applicant Survey		11	5	1	5	0.08	0.43	5	1	5	0.02	
		Denied Applicant Survey Information Letter from State Agencies	A11	24	19	1	19	0.02	0.38	5	1	5	0.02	
		Participant Consent Form	C7	19	19	1	19	0.10	1.90	0	0	0	0.00	
	Alternative Methodology Pilot Study 2019	Certification Survey - In Person	B3a, B3b	180	150	1	150	0.50	75.00	30	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 1	A10a	180	36	1	36	0.08	2.88	144	1	144	0.02	
		Certification Survey Invitation Phone Script, Call 2		144	29	1	29	0.08	2.30	115	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 3		115	23	1	23	0.08	1.84	92	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 4		92	18	1	18	0.08	1.47	74	1	74	0.02	
		Certification Survey Invitation Phone Script, Call 5		74	9	1	9	0.08	0.71	65	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 6		65	6	1	6	0.08	0.52	58	0	0	0.00	
		Certification Survey Invitation Phone Script, Call 7		58	6	1	6	0.08	0.47	52	1	52	0.02	
		Certification Survey In-Person Invitation Script, Door Knock 1	A10b	52	23	1	23	0.02	0.45	30	0	0	0.00	
		Text Message Reminder for Scheduled Certification Survey	A10c	180	99	1	800	0.02	1.98	81	0	0	0.00	
		Phone Reminder for Scheduled Certification Survey		180	90	1	800	0.08	7.20	90	1	90	0.02	
		Certification Survey Information Letter from State Agencies	A9	180	150	1	150	0.02	3.00	30	1	30	0.02	
		Participant Consent Form Phone Script	C3	150	150	1	150	0.10	15.00	0	0	0	0.00	
		Denied Applicant Survey - In Person	B4a, B4b	24	19	1	19	0.58	11.08	5	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 1	A12a	24	3	1	3	0.08	0.23	21	1	21	0.02	
		Denied Applicant Survey Invitation Phone Script, Call 2		21	2	1	2	0.08	0.20	19	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 3		19	2	1	2	0.08	0.18	16	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 4		16	1	1	1	0.08	0.06	16	1	16	0.02	
		Denied Applicant Survey Invitation Phone Script, Call 5		16	1	1	1	0.08	0.05	15	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 6		15	1	1	1	0.08	0.05	15	0	0	0.00	
		Denied Applicant Survey Invitation Phone Script, Call 7		15	1	1	1	0.08	0.04	14	1	14	0.02	
		Denied Applicant Survey In-Person Invitation, Door Knock 1	A12b	14	8	1	8	0.08	0.65	6	0	0	0.00	
		Denied Applicant Survey In-Person Invitation, Door Knock 2		6	1	1	1	0.08	0.09	5	0	0	0.00	
		Text Message Reminder for Scheduled Denied Applicant Survey	A12c	24	13	1	13	0.02	0.26	11	1	11	0.00	
		Phone Reminder for Scheduled Denied Applicant Survey		11	5	1	5	0.08	0.43	5	1	5	0.02	
		Denied Applicant Survey Information Letter from State Agencies	A11	24	19	1	19	0.02	0.38	5	1	5	0.02	
		Participant Consent Form	C7	19	19	1	19	0.10	1.90	0	0	0	0.00	
Subtotal of Individuals or Households					3455	5	17339	0.16	2796.37	1963	6	11958	0.02	
Grand Total					4745	5	22878	0.17	3898.05	2263	8	18626	0.02	

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